Hennepin Healthcare

Updating Communication Preferences in MyChart

Follow these instructions to receive text messages for notifications in MyChart and update your communication preferences to include texting. This is available for After Visit Summary, Wait List Offer, and Letter (all under Appointments), New Message (Messages), and Test Results (Health)

- 1. Log into your MyChart account.
- 2. Choose the **Menu** button on the top of the page and scroll down to **Communication Preferences**.



- 3. To expand each section and see all options, click the down arrow.
- 4. Select the text icon to receive text messages.
- 5. Click the Save Changes button.

Menu 🔶
Q Search the menu
Estimates
Account Settings
2 Personal Information
Security Settings
👤 Personalize
★ Change Your Shortcuts
Communication Preferences
🔅 Other Preferences
Back to the Home Page

	Email	Text Cal	1 Mail	
Appointments Click to expand Alerts and notifications about upcoming or past appointments.	8/8	U/Z You will	not be contacted vi	ia text message for this group (Appointments). Select t
Messages Receive updates from your healthcare organization.	No.	Q	2 6	
, Health Notifications when new information is available about your care.	1	Ģ	1	
, Billing Updates about billing and insurance information:) }	נים	
Questionnaires Alerts when questionnaires are available or due.				
, Account Management Receive alerts about account updates.	►a			
, Campaigns Outreach from personalized campaigns run by this organization.	1	P	à 📫	
, Telehealth Alerts for current telehealth visits		(111	5	

Epic proprietary information contained within. Please do not share outside of Hennepin Healthcare. Informatics Education